



As a broadcaster, we adhere to Broadcasting Standards Authority rules.

If you wish to make a formal complaint about something you've heard on <STATION'S NAME TO BE INSERTED> then you must send your complaint in writing to: <The Manager>, <STATION>, <ADDRESS>, or email <ADDRESS>.

This must be done within 20 working days of the broadcast.

If you're dissatisfied with the outcome, or if it's a privacy or election programme complaint, you can refer your complaint directly to the Broadcasting Standards Authority.

To find out more about this formal complaints process, go to their website: bsa.govt.nz.